

**\*Terms and Conditions:**

- 1) This Gift Voucher can be redeemed towards payment or part-payment of the tour cost at rack rates, of any of the standard customized packages (Flexihol) offered by Cox & Kings LLC.
- 2) Gift voucher is Valid for 1 year from the date of issue. Guest has to communicate about the voucher at time of enquiry as this voucher cannot be used in conjunction with 2 offers or discounts. Booking and travel needs to be completed within the validity of voucher to avail discount. If guest fails to do so GV shall stand terminated and cancelled without any obligation or liability on Cox and Kings tours LLC.
- 3) This GV can be redeemed offline. Beneficiary will need to approach the Cox & Kings office at - P. O. Box 31126, Office No. 606 & 607, 'The Business Centre' Near Burjuman Metro Station Exit # 4, Bank Street, Bur Dubai, Dubai, U. A. E. • Tel: +971 43572628 / +971 43572625, with original GV duly signed and stamped along with ID proof. GV cannot be redeemed through other GSA / TA.
- 4) Other than the payment through GV, all other requirements shall remain the same as in a normal tour booking including submission of signed Booking Form, How to Book Rules, Terms & Conditions, Passport and other required documents etc.
- 5) GV has to be produced in original to avail the benefit contemplated. GV which is altered, mutilated, damaged or overwritten shall not be redeemable. Further, GV holders who have lost the GVs for any reason including theft shall not be entitled to redeem the GV and shall not be entitled to claim any substitute GVs or any other kind of benefit.
- 6) GV should be initiated at time of enquiry and would need 60 days intimation to redeem on any international travel.
- 7) This GV cannot be redeemed for cash in part or in full. It is non-negotiable and non-transferable.
- 8) The GV can be redeemed for any of the following 1 service; based on minimum spending
 

Service	Amount can be redeemed	Total minimum billing
Air ticket	AED 100	AED 2000
Holidays	AED 300	AED 3000
Visa processing	AED 100	Minimum 2 Visas
- 9) If the cost of services purchased (including all taxes and charges) exceeds the face value, then the holder shall forthwith additionally pay the differential amount.
- 10) This GV cannot be used for purchasing simplifier services such as flights, train tickets, bus tickets,

transfers, car rentals, hotels or foreign exchange. Furthermore, the GV cannot be used in conjunction with any promotional scheme or special offers floated by Cox & Kings.

- 11) Issuance of this GV does not amount to endorsement of the services provided by the various service providers including airlines, hotels and transport operators / cruise etc. Cox & Kings shall not be liable for any defect or deficiency in the services provided by the service providers.
- 12) The benefit under the GV is guaranteed subject to the above and shall not be withdrawn by Cox & Kings voluntarily unless there is a force majeure situation rendering Cox & Kings unable to perform the services, for reasons beyond Cox & Kings's control, such as, but not limited to the Acts of God, acts of civil or military authorities, acts of public enemy, terrorist attacks, war, threats of war, destruction of network, strikes, lock - outs, riots, civil disturbances, insurrections, political disturbances, accidents, explosions, fire, earthquake, flood, epidemics, acts of Government, agencies or officers, volcano, volcanic ash, natural calamities or any other legitimate cause restraining such obligations.
- 13) The GV can be redeemed only within the time limit prescribed on the face of the GV and solely for availing the benefits stipulated for such purpose. Failure to redeem within the period mentioned would result in forfeiture of the benefit. The beneficiary shall also be bound by the Terms and Conditions applicable to the desired tour in addition to the Terms and Conditions set out herein.
- 14) In the event the beneficiary after booking a tour against redemption of GV, is not able to travel due to any reasons whatsoever, including want of sufficient travel documents, failure to produce original intact GV or would like to reschedule the tour, cancellation charges shall apply as per the cancellation policy applicable to the tour booked. The balance amount shall not be refundable but the beneficiary may avail another eligible tour against such balance amount, after paying additional charges, if any, to complete the tour cost, subject to the redemption and travel validity of GV.
- 15) In case of increase in any taxes including Service Tax, Sales Tax, Luxury Tax charged by hotel, toll tax etc. the same would have to be paid directly by the client to the concerned service provider.
- 16) As the interpretation of foregoing terms, the decision of Cox & Kings LLC shall be final and binding upon GV holders.

COX & KINGS TOURS LLC, P. O. BOX 31126, Office No 606 & 607, 'The Business Centre' Near Burjuman Metro Station Exit #4, Bank Street, Bur Dubai, Dubai, U. A. E.  
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